

## Tennis Booking Policies

### Tennis Members

- Tennis Members (includes Opt-In members) get 3 advanced bookings in a seven day period from Monday to Sunday.
- Platinum Members (full paying Annual Tennis & Fitness) get 4 advanced bookings in a seven day period from Monday to Sunday.
- Advanced bookings include each individual booking as well as playing with fellow members.
- For the first hour the club is open in the morning, advanced booking can be made by phone only. After the first hour we will accept bookings by phone and in person.
- Full names of members & guests are required for each booking. We will no longer hold courts when booking "guest" for more than 24 hours.
- Advanced booking rules will apply to those who ultimately end up using the advanced booking.
- The cancellation policy is 12 hours notice prior to the booking.
- Cancellations less than 12 hours notice count as an advanced booking.
- Cancelling courts and rebooking as a same day booking is **not permitted**.
- No shows will result in a lost booking.
- If you are late and we have not been notified we will hold your court for no more than 15 minutes.
- Members can book courts under their own name **ONLY**.
- League play is not considered an advanced booking and is included in tennis memberships.
- Maximum advanced court booking is 2 hours per day. Each hour is considered an advanced booking when playing singles.
- Same day bookings can be booked one day prior starting at 9:00 am.
- Members can book one Same Day (SD) booking per day even if they already have their 3 advanced bookings for the week. Same day bookings are as follows:
  - Singles for 1 hour
  - Doubles for 2 hours if desired.
- No phone voicemail messages will be considered for booking.
- The last booking of the night will be from 9:00-9:50 pm.
- Members must be out of the club by 10:00 pm.
- Booking changes must be reported to the front desk staff (i.e. a change in players, cancellation or change of time).
- Proper tennis court etiquette should be considered at all times.
- Verbal abuse or disrespect to our staff or other members will not be tolerated and will result in a loss of membership privileges.

**Non Members-** FULL NAMES and PHONE # are required upon booking.

- Non members can book the tennis courts one day in advance starting at 9:00 am the day prior.
- Non-Members can book one Same Day (SD) booking per day. Same day bookings are as follows:
  - Singles for 1 hour
  - Doubles for 2 hours if desired.
- Non-member tennis fees-include use of the pool and fitness facility (each guest fee or stamp is for one hour of singles or 2 hours of doubles)
  - 6 Visit Pass                 \$110.00 + gst
  - Hourly Court Fee         \$22.00 + gst
  - Ball Machine Rental   \$10.00 per hour + gst (in addition to the court fee)
- Youths are permitted to use the courts when accompanied by an adult member and must pay a guest fee of \$11.00 + gst per person.

### **Fitness Club Members**

- Fitness members can book the tennis courts one day in advance starting at 9:00 am the day prior.
  - Fitness member tennis fee \$15.00 per hour + gst.

### **Ball Machine**

- The ball machine must be pre-booked through reception.
- Members are encouraged to double up when using the ball machine.
- Follow the instructions for use to help preserve the life of the ball machine.
- The ball machine is free for members and \$10.00 + gst for non-members.

### **Tennis Lessons**

- Members and Non Members can book tennis lessons directly with the Tennis Professional-George Horna @ 403-681-4335.

Members	\$70.00 per hour (fitness and tennis members)
Non Members	\$85.00 per hour-includes use of the fitness centre
- All Tennis Programs and/or Lessons must be Management approved.
- Junior Tennis Lessons are permitted under the supervision of the Tennis Professional.

### **Tennis Court Etiquette**

- No food or drink on the courts.
- Swearing and yelling are not permitted.
- Clean and proper shoes must be worn to protect the surface.
- Do not walk on the courts until it is your time to play.
- Leave the courts at the end of your session.