

## Tennis Booking Policies-Sept 1, 2023

### Tennis Members

- Tennis Members (includes Opt-In members) get 3 advanced bookings in a seven day period from Monday to Sunday.
- Platinum Members (full paying Annual Tennis & Fitness) get 4 advanced bookings in a seven day period from Monday to Sunday.
- Advanced bookings include each individual booking as well as playing with fellow members.
- **Starting at 7:00 am advanced bookings can be made by phone and in person.**
- Full names of members & guests are required for each booking. We will no longer hold courts when booking "guest" for more than 24 hours.
- When booking advanced singles or doubles, the advanced booking will apply to all those actually playing on that booking.
- The cancellation policy is **12 hours notice** prior to the booking.
- Cancellations less than 12 hours notice will count towards your advanced booking.
- Cancelling courts and rebooking as a same day booking is **not permitted**.
- No shows will result in a lost booking.
- If you are late and we have not been notified, we will hold your court for no more than 15 minutes.
- Members can book courts under their own name **ONLY**.
- League play is not considered an advanced booking and is included in tennis memberships.
- Maximum advanced court booking is 2 hours per day. Each hour is considered an advanced booking when playing singles.
- Same day bookings can be booked one day prior starting at 9:00 am and the day of when the club opens.
- Members can book **one** Same Day (SD) booking per day even if they already have their 3 advanced bookings for the week. Same day bookings are as follows:
  - Singles for 1 hour
  - Doubles for 2 hours if desired.
- No phone voicemail messages will be considered for booking.
- Players must be off the courts and out of the club no later than closing time.
- Booking changes must be reported to the front desk staff (i.e. a change in players, cancellation or change of time).
- Proper tennis court etiquette must be considered at all times.
- Verbal abuse or disrespect to our staff or other members will not be tolerated and will result in a loss of membership privileges.

### Non-Members

Non-members can book the tennis courts one day in advance starting at 9:00 am the day prior.

- Non-Members can book **one** Same Day (SD) booking per day. Same day bookings are as follows:
  - Singles for 1 hour
  - Doubles for 2 hours if desired.
- Non-member tennis fees-include use of the pool and fitness facility (adults only).  
(each guest fee or stamp is for one hour of singles or 2 hours of doubles)
  - 6 Visit Punch Pass \$110.00 + gst
  - Hourly Court Fee \$21.90 + gst (per person) up to a max of \$46.00 per court
  - Ball Machine Rental \$10.00 per hour + gst (in addition to the court fee)
- Youths are permitted to use the courts when accompanied by a Club Member or full paying adult guest.
- Effective Sept 1, 2023 we are no longer offering a Junior/Youth rates but two youths playing on half the court will be charged as one adult (must be accompanied by a member or full paying guest).

### **Fitness Club Members**

- Fitness members (FM) can book the tennis courts one day in advance starting at 9:00 am the day prior.
  - Fitness member tennis fee \$15.00 per hour + gst.

### **Ball Machine**

- The ball machine must be pre-booked through reception.
- Members are encouraged to double up when using the ball machine.
- Follow the instructions for use to help preserve the life of the ball machine.
- The ball machine is free for members and \$10.00 + gst for non-members.

### **Tennis Lessons**

- Members and Non Members can book tennis lessons directly with the Tennis Professional-George Horna @ 403-681-4335.

Members	\$70.00 per hour (fitness and tennis members)
Non-Members	\$85.00 per hour-includes use of the fitness centre
- All Tennis Programs and/or Lessons must be Management approved.
- Junior Tennis Lessons are permitted under the supervision of the Tennis Professional.

### **Tennis Court Etiquette**

- No food or drink on the courts.
- Clean and proper shoes must be worn to protect the surface.
- Do not walk on the courts until it is your time to play.
- Leave the courts at the end of your session.